

Second Semester M.B.A. (Day/Evening) Examination, July/August 2006
(Updated Scheme)
MANAGEMENT

2.3 : Human Resource Management

Time : 3 Hours

Max. Marks : 75

SECTION - A

Answer any six from the following : (6×2=12)

1. a) Define Human Resource Management.
- b) What is meant by Potential appraisal ?
- c) What is IPO ?
- d) What is right sizing ?
- e) Define Industrial Relations.
- f) What do you mean by fringe benefits ?
- g) What is 'Laziness Error' ?
- h) What is 'EQ' ?

SECTION - B

Answer any four from the following : (4×5=20)

2. What is Job Analysis ?
3. What are the important objectives of HRP ?
4. What is 'IQ' 'EQ' and 'SQ' ?
5. Wrong selection adds to the Bureaucratic costs. Discuss
6. What measures do you suggest to improve the mental and physical health of BPO employees ?
7. What is competency mapping ?

SECTION - C

Answer any three from the following : (3×10=30)

8. A highly reputed company has designed and constructed a big sports stadium at Bangalore. But the painting work was entrusted to a sub-contractor. A Painter while painting accidentally fell from the top and died. Who is responsible for the safety of the worker ? Who has to pay the compensation a) the Principal employer b) sub-contractor c) both ? If you are a labour commissioner, how will you render justice through conciliation proceedings ?

P.T.O.